1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
3	PUBLIC UTILITIES REGULAR OPEN MEETING
4	Thursday, October 21, 2021
5	Chicago, Illinois
6	
7	Met pursuant to notice via videoconference
8	at 11:30 a.m. at 160 North LaSalle Street, Chicago,
9	Illinois.
10	
11	PRESENT:
12	CARRIE ZALEWSKI, Chairwoman
13	D. ETHAN KIMBREL, Commissioner
14	MARIA S. BOCANEGRA, Commissioner
15	MICHAEL T. CARRIGAN, Commissioner
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21	DDIDGEG GOUDE DEDODETNO
22	BRIDGES COURT REPORTING BY: Jennifer Orozco, Notary Public

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          CHAIRWOMAN ZALEWSKI: Good morning. I have
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    11:30.
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                   Madam Clerk, are we ready to proceed
4
    in Springfield?
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          THE CLERK: We are, Madam Chair.
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          CHAIRWOMAN ZALEWSKI:
                                 Thank you. Then under
7
    the Open Meetings Act, I call the
8
    October 21st, 2021, Regular Open Meeting to order.
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                   Commissioners Bocanegra, Carrigan,
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    and Kimbrel are with me in Chicago. So we have a
11
    quorum.
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                   We have no requests to speak.
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                   Before we proceed with our agenda,
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    for logistical reasons, we will first hear the
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    report listed under Item 02 on today's agenda.
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                    Item 02 concerns a report by the
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    chief executive officer of Southern Company Gas,
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    Ms. Kimberly Greene, and the president of Nicor
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    Gas, Mr. John Hudson, on the compliance with
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    Docket No. 15-0558.
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                   Docket No. 15-0558 concerns a
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    reorganization of Nicor Gas into Southern Company.
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Ms. Greene and Mr. Hudson, if you want to come up and be seated, and then you may proceed.

If you could just state and spell your name for the court reporter, and then you may go ahead and give your remarks.

MS. GREENE: Thank you. I'm Kim Greene. K-I-M, Greene, G-R-E-E-N-E. And it's a pleasure to be with you all this morning, particularly in person.

Nicor Gas has now been a part of Southern Company's family for more than five years, and this is my fourth time having the privilege to present before you as chairman, president and CEO of Southern Company Gas.

In accordance with the agreed-upon commitments made to the Commission as part of the Southern Company merger approval process, John Hudson and I will be providing an update today on Southern Company Gas and Nicor Gas.

I'm here today to reinforce those merger commitments and I want to assure this Commission that we remain committed to both our

customers in Illinois and the communities that we serve.

Since the closing of the AGL

Resources and Southern Company merger in 2016, we remain in full compliance with the merger conditions and all local, state and federal regulatory requirements with no issues to report.

We continue to provide access to clean, safe, and reliable natural gas service that our Illinois customers expect and deserve.

With respect to employment, we have met or exceeded all required employment thresholds, total employment, safety-related conditions, and executive management, and will continue to do so.

Our substantial infrastructures
programs underway in Illinois create an ongoing
need not only for internal skilled labor and
corporate staff at Nicor Gas, but also for external
resources provided by our labor partners.

In addition, the merger has not negatively impacted Nicor Gas' cost of capital. In

- 1 fact, the credit rating agencies have consistently
- 2 | noted the benefit Nicor Gas receives by
- 3 being a part of the Southern Company family.
- 4 | Maintaining store credit metrics supports a strong
- 5 | Nicor Gas.
- We also continue to meet or exceed
- our community commitments. Our customers,
- 8 neighbors, and communities deserve to have the
- 9 support of strong corporate citizens such as Nicor
- 10 Gas. We continue to invest more than \$2.2 million
- 11 annually in our communities, funding, partnering
- 12 with and volunteering to support a wide range of
- 13 organizations. And that commitment continues to
- 14 grow with new partnerships and alliances that John
- will speak to in greater detail.
- Most importantly, we want our
- workforce and our purchasing to be reflective of
- 18 the communities we serve because employee and
- 19 | supply diversity lead to local equitable
- 20 prosperity.
- The full details of our merger
- 22 conditions compliance will be provided to the ICC

before year-end. I will add that since the merger, we have continued to demonstrate a strong track record of successful operation under the relevant conditions set forth and will for many years to come.

Southern Company's focus is in providing excellent customer service across our gas and electric franchises. We work closely with each of our state-regulated utilities to reinvest capital, operate and construct a regulatory environment and have capital investment programs that support our number one value -- the safety of our employees and our communities.

We are committed to serving existing and new customers with industry-related services and operational efficiency. In addition to safety, customer service remains a top focus of Southern Company and Southern Company Gas. As strong supporters of our communities in which we live and work, we share the concern about rising energy prices at a time when some customers continue to struggle in the wake of the pandemic.

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At Southern Company Gas, we are continuing with measures to moderate price spikes for natural gas by utilizing our storage fields, financial hedging strategies, and maintaining a diverse pipeline service portfolio across several pipelines. This allows gas to be purchased from all major supply regions. We maintain a broad portfolio of suppliers and utilize a combination of long, mid, and short-term purchasing strategies to mitigate customers' exposures to price swings and market volatility. John will speak more about additional efforts by Nicor Gas to ease the impact of natural gas price increases as well as bill payment and energy assistance options available to customers. Another top priority of Southern and Southern Company Gas is their recruitment, development, and retention of its employee talent.

Southern Company Gas has a proud

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This fits well with our initiative in Illinois to

maintain employment levels and hire and retain a

well-qualified, capable and diverse workforce.

- 1 history of important work in diversity, equity, and
- 2 inclusion. John will talk with you more about
- 3 where we can and our influencing change,
- 4 particularly in these areas of supplier diversity and
- 5 sustainability.
- Now nothing is more important to John
- 7 and me than the safety and wellbeing of our
- 8 employees, customers, and communities. I maintain
- 9 that safety is not about counts and statistics;
- 10 | it's about people, human beings, and the communities
- 11 we serve.
- Both Southern Company Gas and Nicor
- Gas maintain strong records of compliance, safe
- 14 operations and reliable delivery owing to the
- 15 dedication of our employees and industry-leading
- 16 practices. At every level we are committed to
- improvement by setting rigorous safety standards to
- 18 ensure a safe and secure work environment across
- 19 all of our operations, including Nicor Gas.
- This continued emphasis on improving
- 21 the safety and reliability of our system for the
- 22 benefit of customers is supported by our

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1 significant investment in energy infrastructure improvements, which John will speak to in greater 3 detail.

We recognize the importance of natural gas as a fuel source for our customers and for economic development, particularly in heating homes and businesses through the winter.

When the pandemic began, we jumped to adapt and strengthen our efforts and protocols. I'm happy to continue to report that to this day, we have never had a break in service, despite the challenges brought by the virus and other factors like severe weather.

Protecting our employees and the customers we encounter for necessary service requests and jobs requires more than just BPE. Ιt requires awareness and good judgment. I'm proud to speak about how our employees that answered the call and guarded the health of their colleagues and customers, upholding the stringent requirements set forth and going above and beyond wherever possible.

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We continue to work with the CDC and

our medical directors to ascertain risk, PPE needs,
and implementation tactics to track and mitigate
the spread of the virus and its variants when

working in our communities.

Safety is an extricable part of the Southern Gas family. It's part of our culture and that's why we remain steadfast in our efforts to continue adapting and evolving standards in this practice.

And although the virus continues to impact our lives, our relationships, and the way we do business, we are grateful for the progress made and are hopeful that now wide availability and use of the vaccines will continue to move us quickly in the right direction.

Now let's move quickly to climate.

Climate change is real, and Southern Company is committed to reducing our greenhouse gas emissions to net zero in providing new customers and communities we serve with a clean energy future.

This is about far more than decarbonization. It goes to putting customers at

- the center of everything we do, building a
- 2 sustainable workforce, and making sure that
- 3 communities are better off because we're there.
- 4 This approach is embedded in our values and our
- 5 DNA, and we know that it is the right way to drive
- 6 long-term performance.
- We set a GHG emissions reduction goal
- 8 of net-zero emissions by 2050. At the same time, we
- 9 reaffirmed our intermediate goal of 50 percent
- 10 reduction in greenhouse gas emission from 2007
- 11 levels by 2030. These are enterprise-wide goals
- 12 across electric and gas operations.
- In 2020, the Southern Company system
- 14 reduced greenhouse gas emissions 52 percent from
- 2007 levels, exceeding our 2030 goal. While
- emissions reductions may fluctuate around 50
- percent in the next few years, depending on demand,
- weather, and other factors, the system expects to
- 19 sustainably achieve 50 percent reduction or greater
- 20 by 2025, if not sooner.
- The Nicor Gas' Renewable Gas
- 22 Interconnection Pilot recently approved by the ICC

provides an excellent opportunity for us to learn
more about the benefits that sourced renewable fuels
can bring to our customers, our communities, and the
environment, as well as sparking economic
development in our service territory.

In closing, the safety and wellbeing of our customers, our communities, and our employees always remains my top concern. Coupled with a strong focus on customer service and a constructive regulatory environment, we look forward to providing efficient and effective natural gas service to our Illinois customers in the years ahead.

Again, thank you for your time today, and I'll pass things over to John.

MR. HUDSON: Thank you, Kim. And good morning, Commissioners. It's good to be here with you in person after ongoing circumstances that have so greatly impacted us and the way we connect and do business with each other.

I'd like to begin with an especially important conversation about energy supply and gas

prices as the months steer us towards the 2021-2022
winter heating season.

As we emerged from the pandemic, economic growth is reignited. Factories are reopening, manufacturing is picking up, which is a very, very good thing. But with this growth, we also are seeing high demand for natural gas at a time when production and supply have not yet caught up.

Volatile commodity prices, coupled with disruptions to gas infrastructure due to severe weather events, like Hurricane Ida, are driving prices to highs that haven't been seen since the 2007-2008 winter heating season.

The U.S. is working hard to address this issue by increasing storage inventories and tidying up shortage deficits. But this is not just a U.S. problem. Unfortunately, the world's natural gas markets are all interconnected, meaning critically low supply across Europe and Asia will spur even greater volatility.

While high demand often signals a recovering or growing economy, low supply

disproportionately impacts those experiencing economic hardship.

This, coupled with the United States' current brush with inflation, means that efforts, aid, and commitments made during the pandemic cannot stop now. And we at Nicor don't plan to stop offering the support our customers need.

Our storage facilities, buying strategies, diversified portfolio suppliers, and optimize pipeline assets all help to mitigate price swings, as Kim mentioned earlier, and serve as a critical safety net to insulate and protect customers from the fluctuations that impact their monthly bill.

But let's be clear. These assets and strategies, although extremely helpful, are not enough to completely offset the market forces causing natural gas to spike at this time.

Our current gas supply charge includes an unforeseen increase in gas cost due to the February winter storms that impacted natural gas prices during and immediately following the extreme

1 and unpredictable weather.

To ease the impact of those unexpected costs, which are a pass-through on our bills, we've extended the duration of the recovery of those costs, resulting in a lower cost per month on customers' bills.

These types of efforts definitely will help, but unfortunately our customers, many of whom are still challenged by financial and life hardships caused by the pandemic, will face some significantly high bills during this winter heating season.

And although these costs are out of our control, we absolutely acknowledge them and believe it is our responsibility to support those who disproportionately struggle with this significant economic burden.

With that in mind, Nicor Gas remains steadfast in support of our communities and our customers, not just with sympathy, but with genuine empathy.

Since January of 2020, Nicor Gas

customers received approximately \$70 million in energy assistance through programs like LIHEAP, PIPP and our own energy aid program which provides qualified households with monetary relief for energy bills. As a result of COVID-19, customer need for energy assistance has scaled considerably, and so has the depth of our support.

Beyond the expansion of our existing payment assistance programs, we are announcing today a new assistance program with the Salvation Army. Nicor Gas and its parent company have donated \$5 million to the Salvation Army of Metro Chicago for a new bill payment assistance and essential services program called Shield of Caring. This program is estimated to support 25,000 families in Illinois and will expand income thresholds from 300 percent of the federal poverty line to 400 percent.

The program will provide wraparound services such as case management, emergency housing assistance, housing and rental assistance, food boxes, mobile feeding, and homeless outreach and

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winter warmth and coat drives.

We know the need is even greater at this time. So our philanthropic efforts also will provide other basic needs to address additional challenges our customers are facing, like food, clothing, and shelter. Our goal since the beginning of the pandemic continues to be ensuring those customers most in need have options and support. We're committed to helping 250,000 families meet their basic needs with the support of strategic partners like the Greater Chicago Food Depository, Operation Warm, PADS and more to address food insecurity, homelessness and housing advocacy. Additionally, Nicor Gas is in partnership with Goodher, a minority female-owned tech start-up, to conduct three pop-up grocery stand events in income-eligible communities. are pairing the events with the distribution of energy-saving kits and information about energy efficiency offerings. In the spring of 2020 and again in

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the winter, Nicor Gas teamed up with Shipt and

other local food distributors to create care packages for customers which included food items, paper goods and toiletries, hand sanitizer, and produce.

Customers with a demonstrated need were offered a care package and were presented with free energy-efficiency products. We're currently negotiating a third round of support for this effort for the upcoming winter heating season.

In addition to providing direct financial support and other resources for customers needing bill payment assistance, we believe we can attack the root causes of some of the poverty we see in our customer base. With this in mind, we launched a new foundation just this week, Northern Illinois Community Initiatives, an organization focused on economic development in our most distressed communities.

NICI was founded to help fund critical neighborhood revitalization projects that will spur equitable economic development in underserved areas within Nicor's footprint.

1 NICI is working with local

stakeholders, business leaders, and investors on strategies that have the potential for transformitive regional impact.

In support of its focus on long-term impact, NICI is also committed to investing in the basic needs of its communities in areas such as housing and health.

In terms of innovation and sustainability, Nicor Gas took a bold step of setting a goal of becoming methane emissions neutral from our operations by 2030. We are a leader in emissions reductions through infrastructure modernizations projects and decarbonization initiatives, including the introduction of low carbon fuels to our distribution system.

Renewable natural gas will be a critical component to support greenhouse gas emission reductions in Illinois. One step towards this goal is the current renewable natural gas interconnection pilot program that you approved earlier this year. Thank you again for your

1 support of this very important initiative.

RNG offers an economical pathway for reducing operational emissions and supporting the local development, revenue streams, and job creation being experienced in other areas of the country right here in Illinois.

Strategic deployment of programs such as this one will transform the high cost of disposing waste into a local asset that would spur employment, business, and investment opportunities. The use of renewable gas allows us to reduce emissions across our operations and elevate our communities through improved air quality, energy savings and access to a sustainable, abundant, and renewable fuel source.

Nicor Gas remains resolved to lead the transition to a clean energy economy through industry-leading innovations and strategies that influence larger change across the natural gas supply chain by doing business with companies that share our commitment to a cleaner, more sustainable future.

1 This leads me to the importance of 2 the companies we choose to work with. At Nicor Gas 3 supplier diversity is not only a program or 4 initiative, but a strategic business imperative. 5 Nicor Gas' supplier diversity program 6 has an impressive track record of success. 7 April of this year, we submitted our supplier 8 diversity report to the ICC, which detailed a total 9 spend of \$449 million, or 47 percent of the 10 company's overall spend, focused on development of 11 minority, women, and veteran-owned businesses. More 12 than 41 percent of that total was directed to 13 Illinois-based business partners. 14 Despite the rapidly transforming 15 environment due to the pandemic, the company 16 progressed with building and developing 17 relationships with diverse partners and 18 subcontractors using new strategies to advocate for diverse businesses, including education, 19 20 transparency, access, and mentoring through virtual 21 development at matchmaking events. 22 Again, thank you for your

encouragement and, frankly, your admonition regarding our supplier diversity efforts.

about Pembroke Township. Our care and empathy extends beyond our customers and the communities we already serve. We also care about a great deal our communities that do not have access to affordable and reliable energy. And we believe everyone deserves a choice in fuels, including access to clean, safe, reliable, affordable natural gas.

This year we worked with local and national groups on legislation to bring natural gas as a fuel source to a community faced with economic hardship that historically lacked affordable energy options.

Natural gas is an energy source that eight out of ten Illinois homes choose to cook and stay warm with. However, the families and businesses in Hopkins Park currently do not have that choice and instead must rely on propane at a cost of \$500 to \$800 a month, wood-burning stoves, or electrical space heaters for their energy needs.

These choices are not only costly, but also impose a safety risk. By fueling equity from both the social and economic participation in the energy system, we can also remediate social, financial, and health burdens on those disproportionately harmed by cultural and economic exclusion.

And energy brings other essential needs that are often taken for granted in more affluent communities, such as schools, healthcare, human, and emergency services.

Nicor Gas and its parent, Southern

Company Gas, have great respect for the

significance of Pembroke's black farming community

and for preserving open lands that are working hard

to meet the general assembly's goal of bringing

natural gas as a fuel option to this community.

I'll end here by reiterating that
Nicor Gas has and will continue to face new and
ongoing challenges together with our customers and
our communities. We are supporting their basic
needs, providing energy assistance, and working with
charitable organizations and creative partnerships

1 that provide relief to those we serve while forging 2 ahead to fuel equity, innovation, sustainability, 3 and environmental progress. 4 I want to thank the Commission for 5 allowing us to do this, for having great vision and 6 for always making sure we focus on what's best for 7 our communities. Most importantly, I want to thank 8 you for your leadership. 9 Kim and I are happy to address any questions you may have following our time together 10 11 today. Thank you. 12 CHAIRWOMAN ZALEWSKI: Ms. Greene and Mr. 13 Hudson, thank you for being here today and thank 14 you for providing the information. 15 So I'm going to open it up to 16 questions from Commissioners. 17 Do Commissioners have any questions? 18 COMMISSIONER BOCANEGRA: Thank you, Chairman. I have a brief question, and perhaps it's part of a 19 larger conversation, so I want to be cognizant of 20 21 time.

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Mr. Hudson, my question for you is

1 regarding Nicor's efforts moving toward, you know, 2 reducing methane emissions. Do you know what types 3 of investments, as you get to that, are to remain 4 local or in state or within your service territory? 5 MR. HUDSON: If you could just ask that 6 question one more time. 7 COMMISSIONER BOCANEGRA: Sure. 8 MR. HUDSON: As we move toward reducing... 9 COMMISSIONER BOCANEGRA: Your methane 10 emissions --11 MR. HUDSON: Yes. 12 COMMISSIONER BOCANEGRA: -- is -- are any of 13 those efforts or investments local? 14 Yes. So -- first of all, thank MR. HUDSON: 15 you again for the renewable natural gas pilot that 16 we have. 17 And, again, as we said earlier, the 18 RNG pilot is a really significant part of how we 19 get to our methane emissions goals. And the 20 objective around that is really to create all those 21 opportunities for local businesses. So not only do

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those renewable natural gas projects create

opportunities for us to lower our emissions, but 1 2 they create job opportunities for people who live 3 in and around those projects. 4 So does that get to your -- to your 5 question at all? 6 COMMISSIONER BOCANEGRA: Yes. That was 7 helpful. Thank you very much. 8 CHAIRWOMAN ZALEWSKI: Okay. Thank you for 9 your time. We appreciate it. 10 Thank you. MS. GREENE: 11 CHAIRWOMAN ZALEWSKI: So we're moving on to 12 our Public Utilities agenda. 13 Under our Electric Items, Item E-1 14 concerns an investigation into National Gas and 15 Electric's sale, solicitation, marketing, and 16 reporting practices. The order approves the 17 settlement agreement under which, among other 18 requirements, National Gas and Electric will refund its eligible customers \$1.25 million and will pay 19 an additional \$250,000 into the Illinois DCEO's 20 21 LIHEAP program. 22 I'm going to call a roll on this

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           So if you're in favor of approving this
    vote.
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    settlement, please say "Aye." And if you are
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    opposed, please say "Nay."
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                   Commissioner Bocanegra?
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          COMMISSIONER BOCANEGRA:
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          CHAIRWOMAN ZALEWSKI: Commissioner Carrigan?
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          COMMISSIONER CARRIGAN:
                                   Aye.
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          CHAIRWOMAN ZALEWSKI: Commissioner Kimbrel?
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          COMMISSIONER KIMBREL:
                                  Aye.
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          CHAIRWOMAN ZALEWSKI:
                                 I vote aye. So the
11
    three ayes have it and the order is approved.
12
                    Item E-2 concerns a complaint
13
    regarding improperly installed distributed
14
    generation projects. The complainants filed a
15
    motion for voluntarily -- excuse me -- voluntary
16
    dismissal of the complaint without prejudice.
17
    order grants the motion.
18
                   Are there any objections to approving
19
    the order?
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                    (No response.)
21
          CHAIRWOMAN ZALEWSKI: Hearing none, the order
22
    is approved.
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1
                    Items E-4 and -- excuse me -- E-3 and
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    E-4 concern Alpha Gas and Electric's request for
3
    confidential treatment of its annual compliance
4
    reports. The requested relief was already granted
5
    in other dockets and the petitioner now requested
6
    to withdraw the petitions.
7
                   Are there any objections to
8
    considering these items together and granting the
9
    motions to withdraw?
10
                    (No response.)
11
          CHAIRWOMAN ZALEWSKI: Hearing none, the
12
    motions to withdraw are approved.
13
                    Items E-5 and E-6 concern applications
14
    for a certification to operate as an installer of
15
    distributed generation facilities in Illinois. The
16
    orders grant the certificates finding that the
17
    applicants meet the requirements.
18
                   Are there any objections to
19
    considering these items together and approving the
20
    orders?
21
                    (No response.)
22
          CHAIRWOMAN ZALEWSKI: Hearing none, the orders
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1
    are approved.
2
                    Item E-7 concerns a complaint
3
    requesting documentation from ComEd to support a
4
    past debt that ComEd was allegedly attempting to
5
    collect.
              The parties filed a stipulation and joint
6
    motion to dismiss with prejudice, stipulating that
7
    all matters in dispute have been resolved.
8
                   Are there any objections to granting
9
    the motion to dismiss?
10
                    (No response.)
11
          CHAIRWOMAN ZALEWSKI: Hearing none, the motion
12
    to dismiss is granted.
13
                    Items E-8 and E-9 concern applications
14
    for certification to install, maintain, or repair
15
    electric vehicle charging station facilities in
16
    Illinois.
               The orders grant the certificates
17
    finding that the applicants meet the requirements.
18
                   Are there any objections to
19
    considering these items together and approving the
20
    orders?
21
                    (No response.)
22
          CHAIRWOMAN ZALEWSKI: Hearing none, the orders
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1
    are approved.
2
                    Item E-10 concerns Docket 21-0654,
3
    which is Ameren's application for authority to
4
    incur up to $170 million in debt pursuant to
5
    Section 6-102 of the Public Utilities Act.
6
    order grants the authority and directs Ameren to
7
    comply with Section 6-108 of the Act.
8
                   Are there any objections to approving
9
    the order?
10
                    (No response.)
11
          CHAIRWOMAN ZALEWSKI: Hearing none, the order
12
    is approved.
13
                    Items E-11 through E-14 concern
14
    applications for certifications to install energy
15
    efficiency measures in Illinois. The orders grant
16
    the certificates finding that the applicants meet
17
    the requirements.
18
                   Are there any objections to
19
    considering these items together and approving the
20
    orders?
21
                    (No response.)
22
          CHAIRWOMAN ZALEWSKI: Hearing none, the orders
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1
    are approved.
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                   Moving on to our Gas Items. Item G-1
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    concerns Mid-American's request to reconcile
    revenues under its purchased gas adjustment clause
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    for the 2020 calendar year. The order approves the
6
    reconciliation as set in the appendix to the order
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    findings that the costs during the reconciliation
8
    period were prudently incurred.
9
                   Are there any objections to approving
    the order?
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11
                    (No response.)
12
          CHAIRWOMAN ZALEWSKI: Hearing none, the order
13
    is approved.
14
                   Under our Telecommunications Items,
15
    Item T-1 concerns a petition for confidential
16
    treatment of the petitioner's report. The relief
17
    sought in this petition has already been granted in
18
    another docket and the petitioner now wishes to
19
    withdraw this duplicate petition.
20
                   Are there any objections to granting
21
    the motion to withdraw?
22
                    (No response.)
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CHAIRWOMAN ZALEWSKI: Hearing none, the motion is granted.

Under Other Business, Item O-1 concerns an item necessary to comply with the requirements of Public Act 102-0662 regarding establishing cumulative persisting annual savings or CPAS goals for energy efficiency measures for comment in Ameren for the years 2031 through 2035.

Commission Staff recommends that the Commission decline to initiate proceedings to establish CPAS goals for 2031 through 2035 for ComEd and Ameren at this point, and instead allow the default statutory CPAS goals set forth in Sections 8-103B(b-5) and 8-103B(b-15) of the Act to take effect by operation of law.

ComEd and Ameren have expressed concern that it may be impossible to meet even the lower threshold percentage point increases to the CPAS goals set forth in these sections. However, Staff has recommended declining to initiate proceedings because Staff believes it is impossible due to the time constraint to develop the required

evidentiary record upon which to base its decision on CPAS goals due to the fact that the independent analysis and energy efficiency potential study are not available.

Per Staff's recommendation, the

Commission directs Staff to continue discussions

with interested stakeholders and the utilities on a

process by which the default statutory CPAS goals

could be altered at a future date and include such

a process in the Illinois Energy Efficiency Policy

Manual version 3.0 or such other forum, venue,

proceeding, or process that the Staff deems

appropriate.

Are there any objections to approving these Staff directions?

(No response.)

CHAIRWOMAN ZALEWSKI: Hearing none, the directions are approved.

Item 0-2 concerns the Southern Company and Nicor Gas' report under Docket Number 15-0558 that we heard earlier. No action is being taken on this report today.

1 So this concludes our Public 2 Utilities agenda. Judge Teague-Kingsley, do we 3 have other matters to come before the Commission 4 today? 5 THE JUDGE: No, Madam Chairman. 6 CHAIRWOMAN ZALEWSKI: Do any other Commissioners 7 have business to discuss? 8 I just want to remind customers that 9 if they do receive a disconnection notice, that 10 they can avoid being shut off if they quickly act, 11 call their utility and work out a deferred payment 12 arrangement. The utility can explain what 13 resources exist to help customers such as some of the 14 resources that Mr. Hudson noted today in his remarks. And as always, the Illinois Commerce 15 16 Commission stands ready to assist customers help navigate their options. ICC has both English and 17 18 Spanish-speaking consumer counselors who can help 19 file a complaint Monday through Friday, 8:30 to 20 5:00. The number to call is 800-524-0795. There's 21 additional information on our website at 22 icc.illinois.gov under the consumers tab.

1 I also want to remind customers, as 2 we approach the winter months, that there is still 3 funding available through the State's Low Income Home Energy Assistance or LIHEAP program. 4 5 provides funding for low income residents for home 6 energy services. 7 Last year Illinois expanded LIHEAP 8 eligibility to make funds more available for those 9 who need them. To enroll in LIHEAP, apply at helpillinoisfamilies.com or call 1-877-411-WARM, 10 11 or 9276. 12 So without objection, the meeting is 13 adjourned. Thank you. 14 (Which were all the proceedings 15 had at this time, date, and 16 place.) 17 18 19 20 21 22